SUSTAINABILITY ACHIEVEMENTS AND OVERVIEW

ECONOMIC GROWTH

RIGHT PEOPLE

Rp149,216 billion

Business revenue increased by

1.30%

Rp24,560 billion

Net profit

18.34%

Rp23,447 billion

Spending on local suppliers 99.01% of total spending

56 points

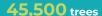
47

36.95%

Rp186 billion

989 MSEs

RIGHT ENVIRONMENTAL APPROACH



830 sites

7,308,845 GJs

3.1 TonsRecycled waste

71 units

Distribution of Electronic Device <u>Donation for</u>

62,150 trees

22% EV Ownership

3 charging station

13 electric motorcycles

708,878 GJs

1,724,335.18 Tons

CO_eq

4 - 21% Reduced use of paper,

3,920 substrates

4.2 kWh installed capacity

23 beneficiary household

129,763.83 Tons

CO_seq

183,173 units
Utilization of modem device reuse

52,000 cards ≈ 260 kgs

3,785 MSEs

Certified BKPM

244 MSEs

are Halal certified

148 MSEs

participated in Pijar Mahir training

11.180

assisted MSEs

11.76%

MSEs class up

17.18% digital talent

Digital Talent Readiness Program

73

Wholesale Customer Satisfaction Index and International Business

29.96%

Women employees who occupy managerial level in Telkom

65.16 hours

Average employee training hours

2,900

active user of PaDi MSMEs

>40.5

MSMEs with **>800** transactions

MSE digitization

RIGHT GOVERNANCE

ISO 37001 Anti-Bribery Management System

Anti-bribery Certification for Telkom and Subsidiaries

No incidents of data leakage and breach

ISO 27001 certification until 2025

100% of eligible WBS reports have been followed up

No incident

handling that does not meet SLA

92

Digistar Class participants registered as Telkom employee candidates

65

Enterprise Customer Satisfactior Index

0.39%

Employees with disabilities

Rp154.94 billion

MSE Funding Program and Social Economic, and Environmental Community Empowerment Program